

Key Performance Indicator Improvement Plan 2016/17

GOV05 What percentage of minor planning applications were processed within 8 weeks or extension of time date?

Outturn			Target	
2013/14	2014/15	2015	/16	2016/17
91.97%	92.90%	92.0	5%	90.00%
Responsible	Officer			
Colleen O'Boyle Director of Governance				
Improvement Action		Target Dates		ey Measures / Milestones
Planning application of seek agreement when applicant/agent for ex and make decision wi	re necessary from tension of time	Specific to each planning application and therefore as and when required.Final decision made in 8 week target time or by the new extension of time date.		
Before a committee meeting takes place, Lead officer of the relevant planning committee to anticipate need for Member site visit so as to prevent Member deferral.		Specific to type and nature of application.	Services, planning	use of Democratic Chairman of relevant committee contacted agenda is finalised.

Senior Officers in Development Management to regularly check and sign off delegated decisions made by case officers.	Daily, as and when required.	Decision Notice finalised no later than performance target date.
AD Governance (Development Management) to keep record of applications that miss their target and are close to 26 week return of planning fee deadline.	Weekly check.	One-to-one with case officer and act on reason so as to prevent it reoccurring. Crystal report from Planning- M3 system to flag up applications approaching deadline (ready June 2016).
Review of Decision-making process by Q4	By Sept 2016 Oct 2016	Governance Select Cttee to have undertaken a review of Area Plan Cttees and scheme of officer delegation. O & S to consider review
	Nov 2016 Dec 2016	Review reported to Constitution Working Group Report to Council
	Early 2017	Change to Constitution
Streamline and review paid pre- planning application process to allow more time spent on assessing planning applications by Q3.	Sept 2016	Report to Governance Select Cttee.

Please detail any budget or resource implications of the improvement actions you have listed overleaf. Please quantify any additional resources which will be required to implement the improvements and detail how the additional resources will be allocated.

Two fixed-term Trainee Planning Officers from September 2016 to assist Development Control application work – Posts and budget approved from Development Control application income 2015-16.

Seek appropriate approval to retain current agency planning officer beyond June, to September 2016 given workload and establishment planning officer holidays, to be paid from DC Income surplus.

Please describe any contextual factors, internal or external, which may impact upon the ability to deliver the improvements listed.

Full complement of staff, particularly at planning application registration, assessment, recommendation and decision making stages, so as to limit any delay.

Applicant/agent refuses to agree extension of time beyond the 8 week date and in addition, if it goes beyond 26 weeks, the applicant/agent has a right to have the full planning application fee returned.



Key Performance Indicator Improvement Plan 2016/17

GOV07 What percentage of planning applications recommended by planning officers for refusal were overturned and granted permission following an appeal?

	Outturn		Target
2013⁄14	2014/15	2015/16	2016/17
18.18%	21.3%	30.6%	20.00%
Responsible (Officer		

Colleen O'Boyle Director of Governance

Improvement Action	Target Dates	Key Measures / Milestones
Review Appeal Decisions at 6 months	17 June 2016 and November 2016	Member training in June, analyse key appeal decisions at Governance Select Cttee, 6 month report to Area Plans - resulting in improved appeal performance by Q4.
Planning officers refusal report state a way forward, if there is one, so as to encourage a resubmission under a new planning application rather than appeal.	Ongoing, review quarterly	Reduction in the number submitted and proportion of those appeal submitted being allowed.

Finely balanced planning applications decisions to be recommended for approval rather than refusal, particularly those decisions taken at officer delegated level.	As and when required.	Reduction in the number submitted and proportion of those appeal submitted being allowed.
Specialist witness used to defend Council decision on complex appeals	As and when required and within set budget	Improved appeal performance by Q4, particularly for gypsy & traveller related appeals.

Please detail any budget or resource implications of the improvement actions you have listed overleaf. Please quantify any additional resources which will be required to implement the improvements and detail how the additional resources will be allocated.

In respect of more complex planning appeal hearings or a public inquiries, there is a Professional Fees annual budget of £24,640, which, when required, pays for specialist advice to help the Council defend appeals. Such examples include gypsy and traveller appeals, agricultural related cases and highway refusals where there is no highway objection from Essex County Council. Each year, there has been a need to use this consultancy resource, including, where necessary, helping Legal Services pay towards barrister fees.

Please describe any contextual factors, internal or external, which may impact upon the ability to deliver the improvements listed.

Full staff resource within the Development Control section is required to produce appeal statements on a strict time limit and attend hearing etc. All senior planning officers in Development Control have had hearing and public inquiry training.

Where external consultants are required to defend the Council's appeal, consultants who are used who are familiar with Epping Forest District and despite the narrow time parameters set by the Planning Inspectorate, this has proved successful in helping to defend the appeal.

The reliance on internal staff, again in specialist areas across the Council and Essex County Council, is invaluable.



Key Performance Indicator Improvement Plan 2016/17

GOV08 What percentage of planning applications refused by Council Members against the planning officer's recommendation were granted permission to appeal?

	Outturn		Target
2013⁄14	2014/15	2015/16	2016/17
62.20%	70.00%	46.9%	50.00%
Responsible (Officer		

Colleen O'Boyle Director of Governance

Improvement Action	Target Dates	Key Measures / Milestones
Training for Members and review Appeal Decisions at 6 months	17 June 2016 and November 2016	Member training in June, analyse key appeal decisions at Governance Select Cttee, 6 month report to Area Plans - resulting in improved appeal performance by Q4.
Members continue to state whether there is a way forward after a planning application is refused, if there is one, so as to encourage a resubmission under a new planning application rather than appeal.	Ongoing, review quarterly	Reduction in the number submitted and proportion of those appeal submitted being allowed.

Feedback and analyse appeal decisions as part of Development Control Team meeting.	Monthly meetings	Improve appeal performance
Specialist witness used to defend Council decision on complex appeals	As and when required and within set budget	Improved appeal performance by Q4, particularly for gypsy & traveller related appeals.
Follow the recommendation of the planning officer's committee report and only overturn it to a refusal if presenting officer considers it may succeed on appeal.	Each committee meting	Reduction in number of appeals and appeals allowed.

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